We know the area you work at. We are here to predict your issues and mitigate your risks.

ICESERVE24 introduces an intelligent tool for you being informed 24/7 - OTGINTEL.

From on-the-ground to you in real time.
MEET US:

ATA was born to fill the gap in safety, logistics, and implementation of aid, in hostile and complex environments.

ATA acts as a local implementing partner, ensuring that donor resources reach local populations through innovative and efficient solutions.

ATA operates across North Africa and the Middle East.
WORKING ENVIRONMENT 2015

Population size:
- Refugees: 4,000,000
- Asylum-seekers: 2,000,000
- Returnees (refugees and IDPs): 400,000
- Stateless people
- Internally displaced people (IDPs)
- Others of concern

UNHCR The UN Refugee Agency

ConflictMap.org
Delivering aid: agencies struggle with increasing needs, costs and insecurity

“Donors have actually increased their funding, it’s just that the need has increased way more than the funding,” says Michelle Gayer, the WHO’s coordinator of emergency response management.

The nature of humanitarian work has changed, too. Today, 80% of the UN’s humanitarian work is in areas of conflict and the complexities of delivering aid in insecure environments push up the costs. “You can’t just get in a car and go somewhere because of all the additional security measures that you need to take,” says Gayer. “We obviously want our staff in the field to be as safe and secure as possible, so these additional costs are unavoidable.”

**Middle East and North Africa**

The Middle East and North Africa registered the **highest number of attacks** (6,913). Iraq remains the country with most terrorist attacks (13,076) – twice as many as for the rest of the region altogether – followed by Yemen, Libya, Egypt and Syria. In addition, Iraq, Syria, Libya and Yemen registered the highest numbers of victims. Substantial increases in terrorist attacks and victims were registered in Iraq, Israel, Lebanon, Libya, Syria, Yemen and the West Bank: almost a seven-fold increase in Israel and over two-fold in Libya and the West Bank.
In 2014, 329 aid workers were victims of major attacks.

**Middle East, North Africa, Afghanistan and Pakistan**

**Attacks Against Aid Workers 2013 -2014** (19 August 2014)

**Type of attacks against aid workers**

- **Afghanistan**: 140 killed, 240 injured, 335 kidnapped
- **Occupied Palestinian Territories**: 40 killed, 94 injured
- **Syria**: 28 killed, 16 injured, 33 kidnapped
- **South Sudan**: 22 killed, 35 injured
- **Somalia**: 22 killed, 20 injured, 14 kidnapped
- **Pakistan**: 24 killed, 23 injured, 17 kidnapped

**Humanitarian Outcomes**

- 121 killed
- 88 wounded
- 120 kidnapped

**Understanding Attacks on Humanitarian Aid Workers 06 2015**

*Figure 2: Trends in armed conflict and attacks on aid workers, 1997–2014*
Be Alert on the Ground with **OTGINTEL**

- We provide critical information that can enhance your ability to identify risks, assess threats and manage events.

- Our **OTGINTEL APP** alerts improve awareness of potential violence, self harm, and criminal activity that might put your organization’s programs, staff, and reputation at risk.
After downloading OTGINTEL, you will be asked to register. Registration for new users is usually approved within a matter of hours. Once approved, you will receive an email notification to log in and begin using the application.
GETTING STARTED: SETTINGS CONFIGURATION

After logging in to OTGINTEL for the first time, you’ll see the ‘settings’ screen. There, you can configure which reports you’d like to have appear on your newsfeed, map, and calendar simultaneously.

1. Select the countries and districts which are important to you. Keep in mind that selecting reports on conflict zones, such as the Sinai Peninsula, may increase the number of reports which show up on your application substantially.

2. Select the topics that are important to you and your professional sector.

3. Make sure to move over to the ‘Push Alerts’ section and check which of the locations and categories you’d like to receive push alerts for.
ALERTS:

Our breaking news and analysis come in the form of ‘Alerts,’ which can be accessed from your newsfeed or by clicking an icon in your main map.

- **Time/date that report was uploaded.**
- **Topic/Country of Alert.**
- **The time in which the event occurred.** Upcoming events will say “Slated.”
- **Details of the event.** Updates will be listed below the original text.

Analysis: Reports on complex or significant issues will include a ‘Significance’ and ‘Forecast’ section to explain why an event matters and what happens next. Reports on routine developments will most likely not include analysis.
We offer several features to help you organize and share your Alerts.

- Stores the report and its map icons in your ‘favorites’ folder.
- Forward reports via your personal email.
- Get directions to the primary location of this report (via Waze).
- View the report locations on your map.
- Automatically configure your settings to receive a push alert for reports of the same topic/location.

also arrested, while ISIS flags, silencers, computers, and other devices were seized from their home. The MOI is calling for the arrest of Alhajati.
MAP VIEW:

Your main map can be accessed via the newsfeed. The map shows icons relating to reports which are relevant for the past **24 hours only**.

- Reports on security-related events, such as terrorism, armed conflict, crime, piracy, and cyber attacks.
- Reports on political and diplomatic events, such as elections, peace talks, contentious legislation, and more.
- Reports on economic events, such as policy, labor strikes, subsidy cuts, major commerce deals, and more.
- Reports on infrastructure failures, health, weather, and natural disasters.
- Reports on cultural or religious events and issues.
- Urgent reports or reports of particularly high significance.
TOGGING ‘PERMANENT LOCATIONS’ ON THE MAP:

Note that in the “categories” section of your settings, you will see sub-categories marked “MAP:” Selecting these categories will ensure that ‘permanent locations’ appear on your map, such as government buildings or key economic sites, alongside icons for breaking events. This feature can help add context to events happening near certain areas, but may also clutter your map.
MAKE YOUR OWN MAP:

The “favorites” screen allows you to plot your own data onto your map by displaying the icons of the reports you’ve collected in your favorites list. Using this feature, you can plot out trends in their geographical context, alongside key locations.
MAKE THE MOST OUT OF YOUR DATABASE:

Our database has hundreds of important locations, red-flag dates, and reports for each country we currently cover. You can access these locations with our search feature, and store important information in your ‘favorites.’
CONTACTING THE NEWS ROOM:

Send a message directly to the newsroom to verify rumors you’ve heard, to confirm a report from the scene, or to give us a general heads-up. The newsroom will decide whether to issue an alert based on verified information only. All news tip submissions are private.

Send us your GPS location or type it in manually.

Are you there? Send us a photograph of the event.
VALUE WE ADD:

- Proactive monitoring of social media networks for early visibility of events requiring action
- Help to manage risk and compliance in line with your Duty of Care responsibilities
- Empower customs to be appraised of events – often before they are reported elsewhere
- Receive alerts to enable timely assessment and proper response
- Ensure your organization has the right information, at the right time, and the right place
- Review activity within defined geographic boundaries
THANK YOU FOR YOUR TIME!!!

FOR ADDITIONAL INFORMATION

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IN COLLABORATION WITH:

Al Thuraya Assist
ICESERVE24
ATH

WEBSITE COMING SOON!!
http://iceserve24.com/
http://althurayaholdings.com/